

Fixing Issues when running Mandarin Tutor in Vista

1: Install Service Pack 1

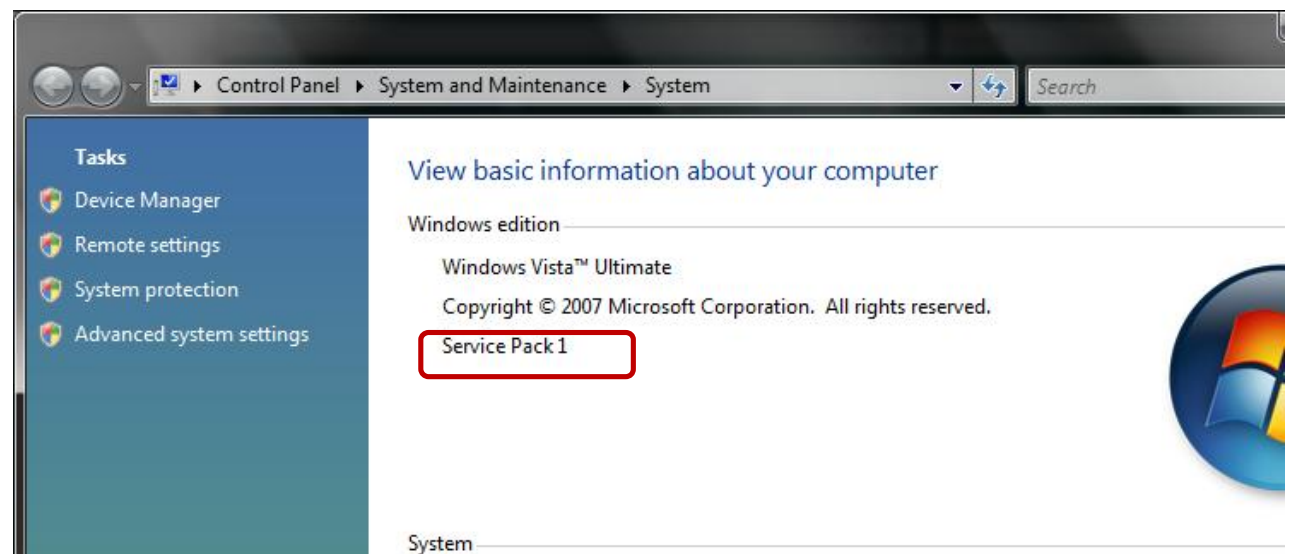
If you are not sure whether your system is installed with Service pack 1, please follow the steps below and check.

Step 1. Click "Start" button

Step 2. Right-Click "Computer"

Step 3. Select "Properties"

You will see a system window popped up as below



System will show "Service Pack 1" in the area with red border if Service Pack 1 is installed.

Download and install Service pack 1

Please download Service Pack 1 from URL below.

Windows VISTA x86(32Bits Operation System):

<http://www.microsoft.com/downloads/details.aspx?FamilyId=B0C7136D-5EBB-413B-89C9-CB3D06D12674&displaylang=en>

Windows VISTA x64(64Bits Operation System):

<http://www.microsoft.com/downloads/details.aspx?FamilyId=874A414B-32B2-41CC-BD8B-D71EDA5EC07C&displaylang=en>

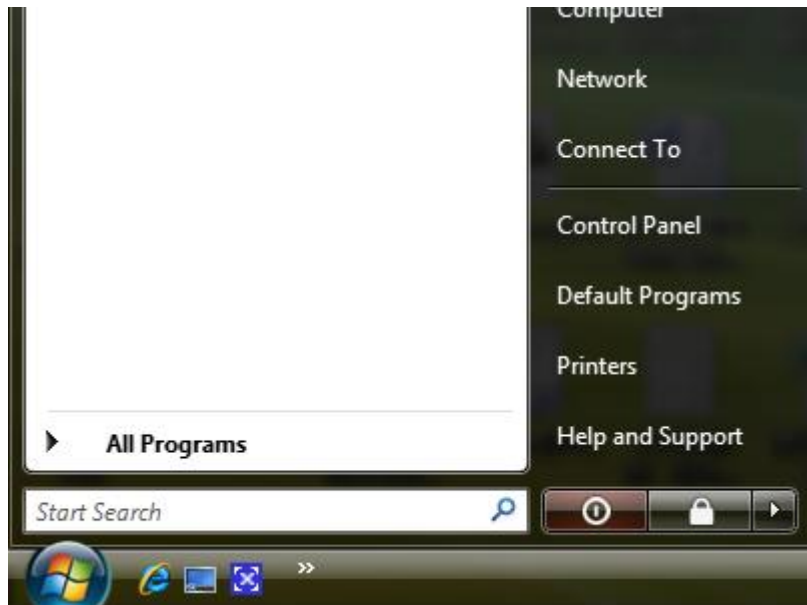
Service Pack 1 information webpage:

<http://technet.microsoft.com/en-us/windows/bb738089.aspx>

2: Run under compatible mode

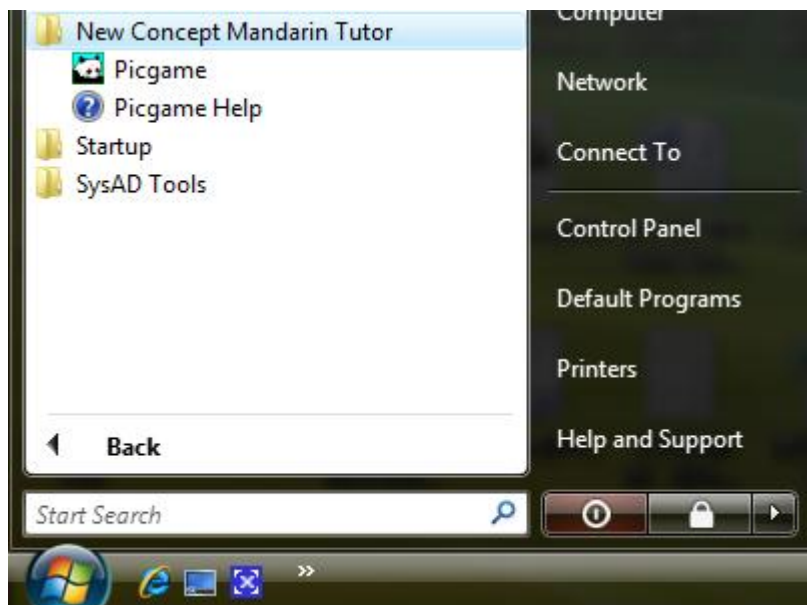
You can also run "Mandarin tutor" under compatible mode. Please follow the steps below,

Step 1. Click "Start" Button

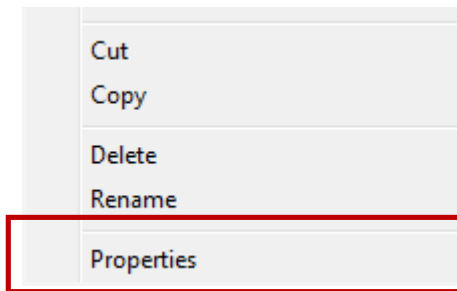


Step 2. Click " All Programs"

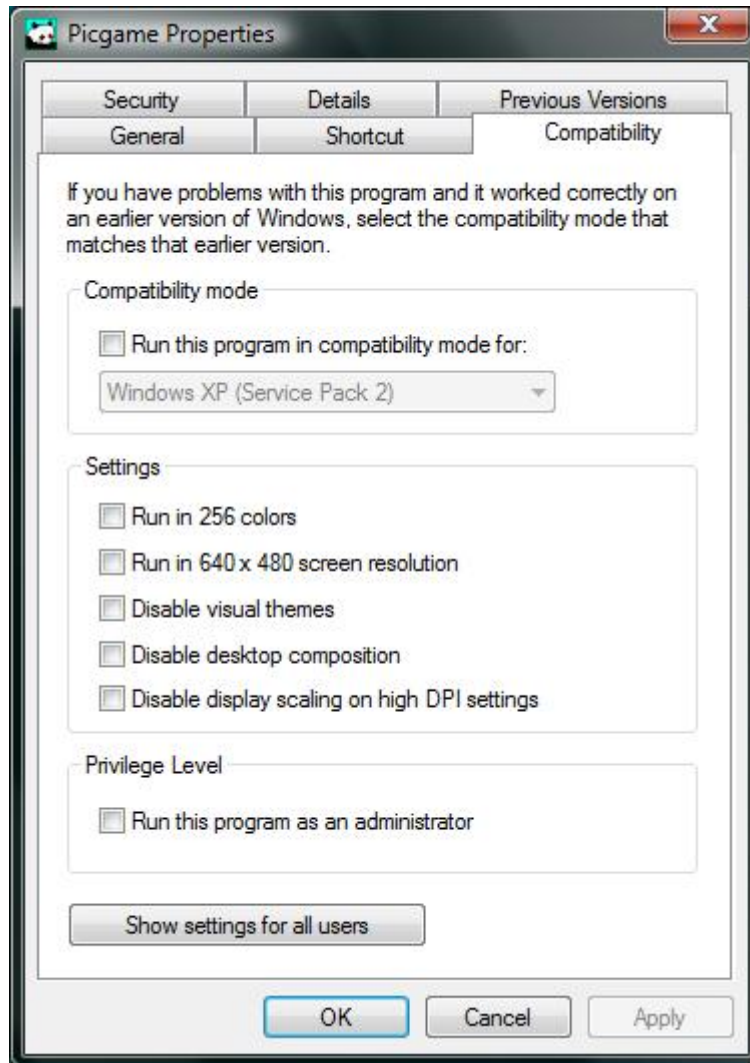
Step 3. Click "New Concept Mandarin Tutor" from program list



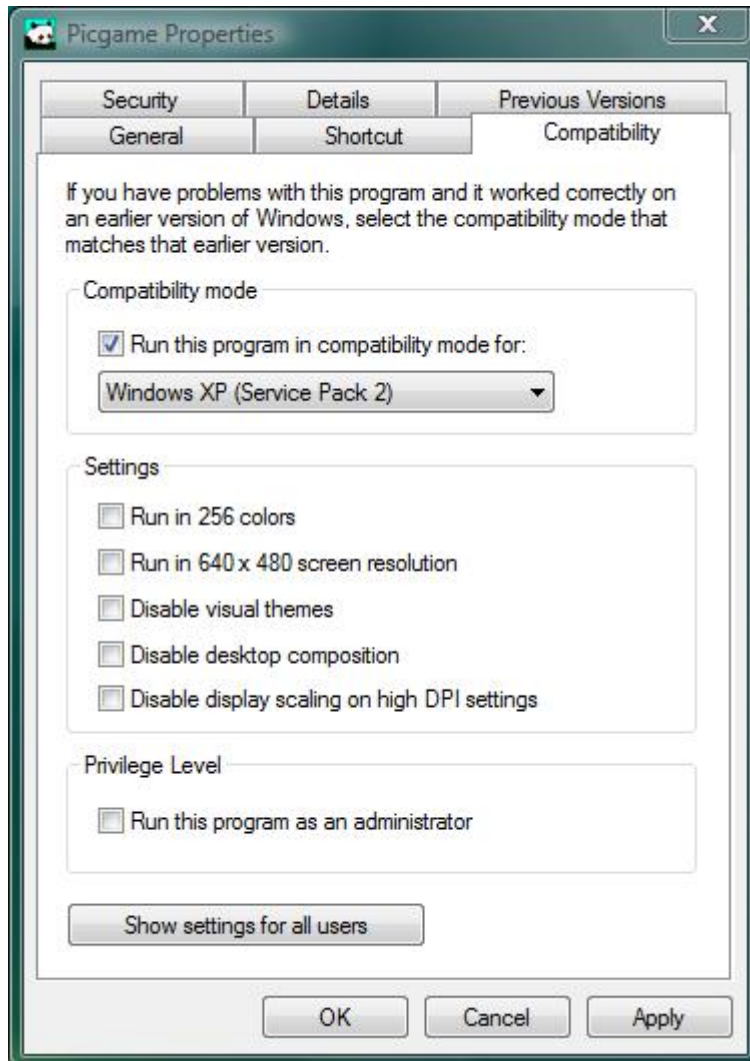
Step 4. Right-Click "Picgame", Select "Properties" from popup menu.



Step 5. Select "Compatibility" from Tab menu.

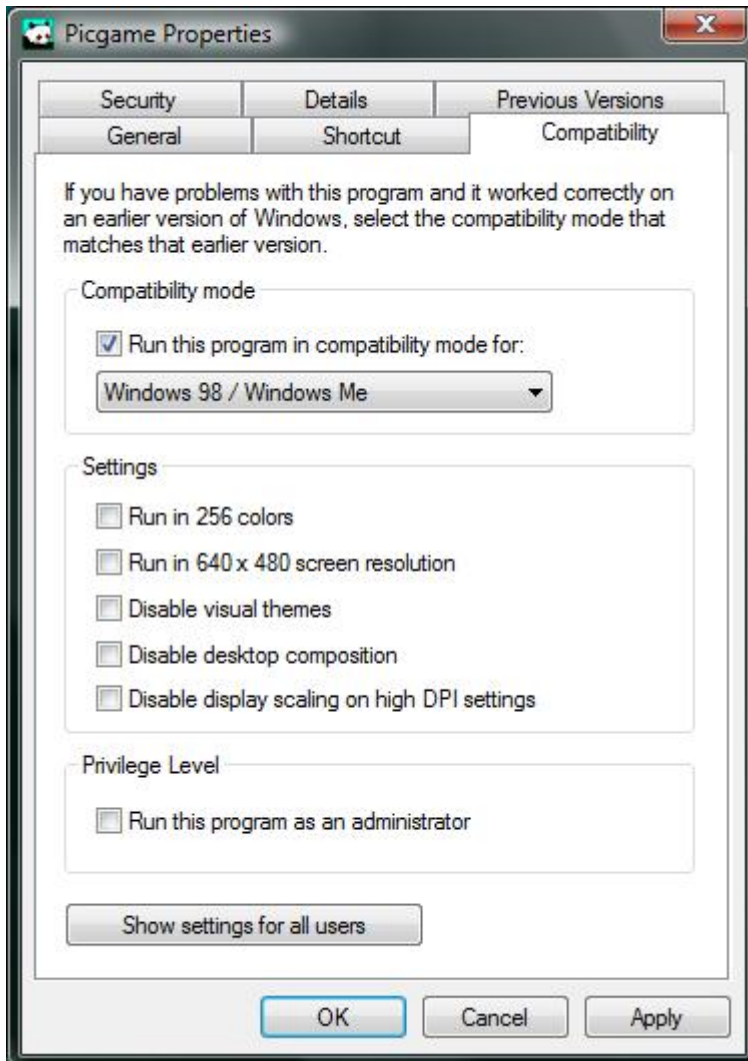


Step 6. Select "Run this program in compatibility mode for:", and select "Windows XP (Service Pack2)".



Click "OK".

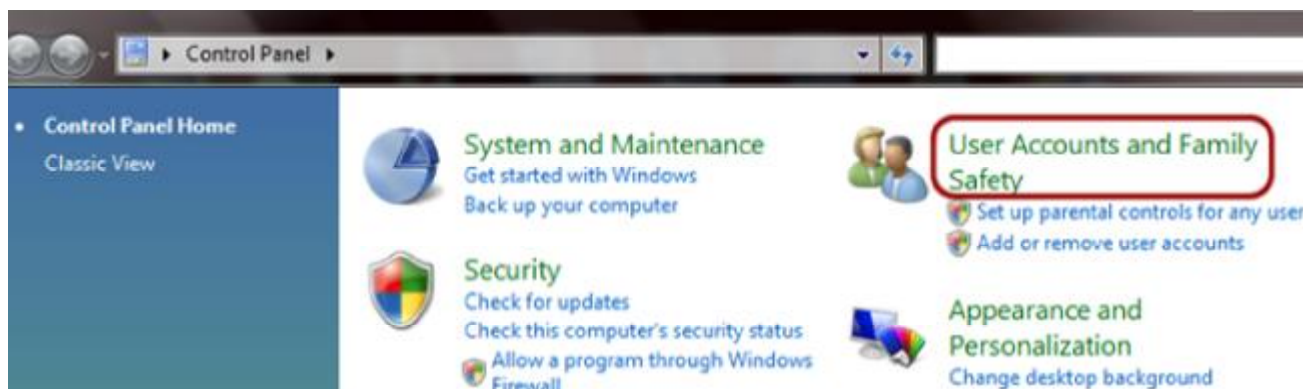
Run this program again. If it can not resolve problem, please repeat these step, but select "Windows 98/Windows Me" from list:



Error display of Pinyin characters

If you find strange characters appear instead of Pinyin characters, please follow the steps below to solve.

Step 1. Run "Control Panel", click "User Accounts and Family Safety"



Step2. Click "User Accounts"



Step 3. Click "Ture User Account Control on or off"



Step 4. uncheck the box of "Use User Account Control(UAC) to help protect your computer", and then click "OK".



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